



THE FUTURE GET SERVICE

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WHO WE ARE

- **Andreas Raptopoulos**
 - Involved in more than 10 EU projects
 - Coordinating FP7 WELCOME, H2020 AEGLE
- **EXUS Innovation (www.exusinnovation.com)**
 - The Innovation unit of the software house EXUS
 - Focused on data technologies and applications
 - 4 pillars of excellence
 - Information Management, Health, Security, Creativity

ROLE IN GETSERVICE

- **Development of the mobile client**
- **Participation in system design**
- **Integrations tasks and testing**

MOBILE CLIENT

- **Used by the track drivers**
 - **Point of interaction with GET Service Platform**
 - **Receive/Execute tasks**
 - **Receive/Report events**
- **Technology Aspects**
 - **Android OS (v4.0 and higher)**
 - **Tablets (with GSM support)**
 - **RESTful web-services**

SCREENSHOTS



The screenshots illustrate the 'Driver Tasks' interface in the GET SERVICE application. The interface includes a sidebar menu with options: Tasks, Driver Status, Vehicle Info, Notifications, Messages, and Phone Calls. The main content area displays a list of tasks with their status (Future, Executing) and a 'Display Form' button. A 'Task Form' dialog box is shown, allowing users to interact with a task.

Task	Status
Send documents	Future
Receive documents	Future
Release Export	Future
Load	Future
Receive doc	Future
Send docum	Future
Unload	Future
Transport pl	Executing

HOW TO EXPLOIT PROJECT RESULTS

- **Need to be aligned with company's main commercial activities**
- **Integrated to the development road map**

zixpi

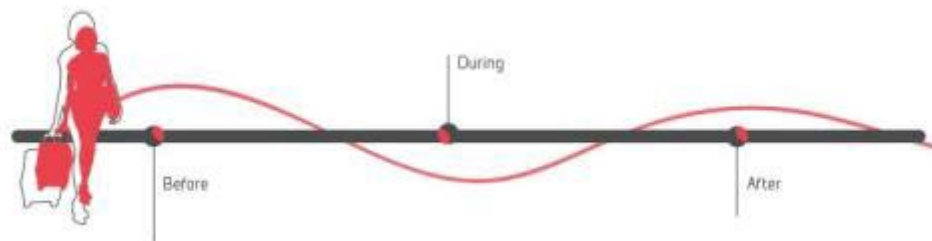
WHAT IS ZIXPI

zixpi is an innovative Guest Management Platform enabling Hoteliers to create and manage fully customizable native mobile applications (in order to:

- **Promote**
 - their Hotel,
 - Facilities,
 - Services, and
 - Destination
- **Communicate & Engage with their guests**

WHAT ZIXPI DOES

- **Connect with your guests 24/7 - before, during & after stay.**
- **Promote and deliver your hotel Services to your Guests' mobile.**
- **Provide personalized offers and messages to increase service revenue, loyalty and guest satisfaction**
- **Provide all-inclusive services in a non-inclusive environment**



POTENTIAL

Mobile Devices per Traveler

%Travelers carrying 2 mobile devices



%Travelers carrying 3+ mobile devices



SOURCE: Hospitality and catering News (2014)

Mobile-App Usage & Travel

Mobile Apps



Desktop



Mobile Browser



9

TOP 5 Uses of Mobile Apps by Travelers



Source: TripAdvisor, 2013

Hotel Experiences and the Digital Space

travelers would use self-service check-in to save time



ZIXPI AND GETSERVICE HOW?

- Part of the **zixpi**'s back-end system uses the same technologies adopted by the GET Service platform
- Fundamental similarities between the functionalities desired by both targeted end-users
 - Execute tasks
 - Receive events
- So the GETService data exchange model can partially **adopted**

ZIXPI ROADMAP

- **First version of zixpi platform has been released**
 - White papers with two indicative clients are being prepared
- **The developments are continuous**
- **GETService mobile integrated to product's development roadmap**
 - Beginning of **2016**



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<http://www.zixpi.com/>